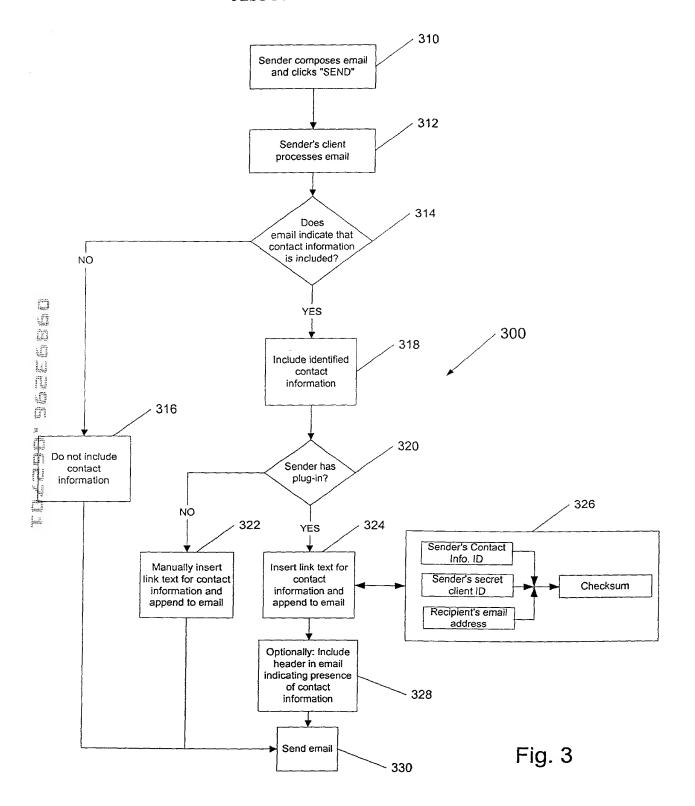
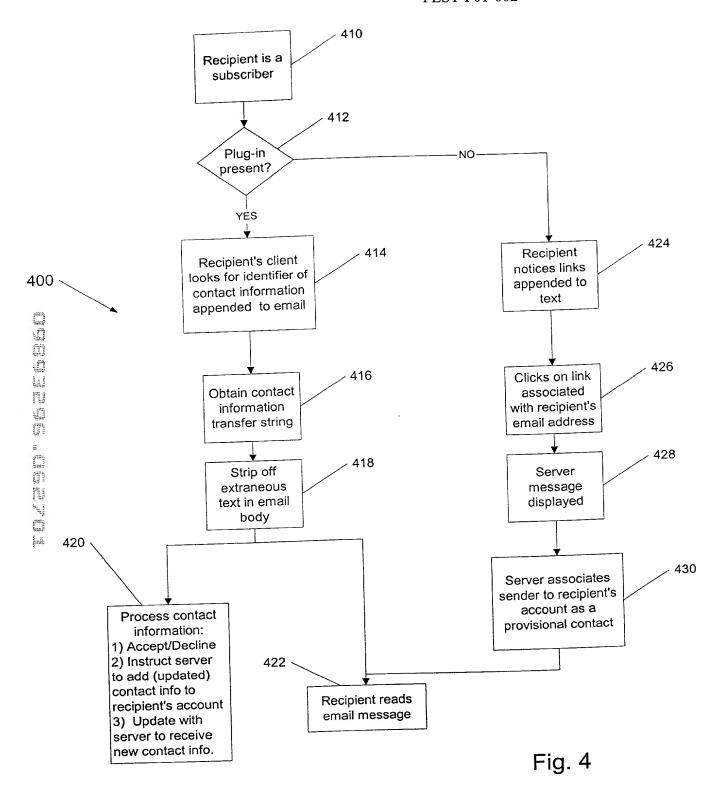


Fig.2

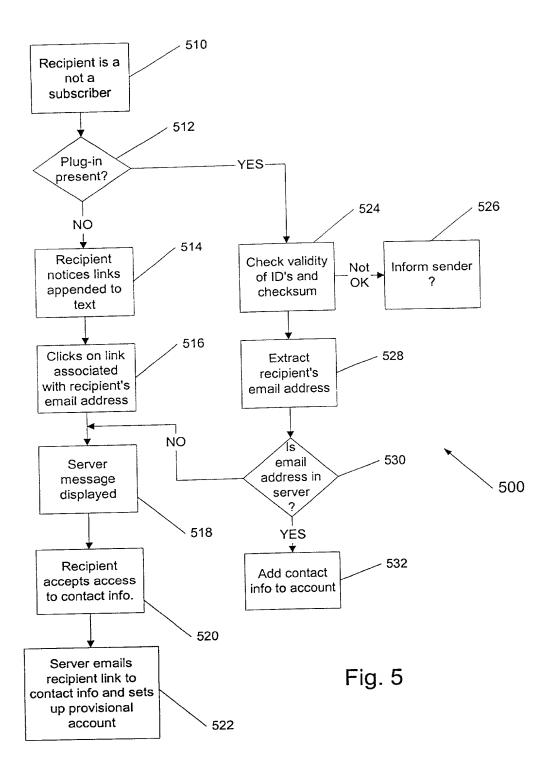
Sheet 4 PEST-P01-002

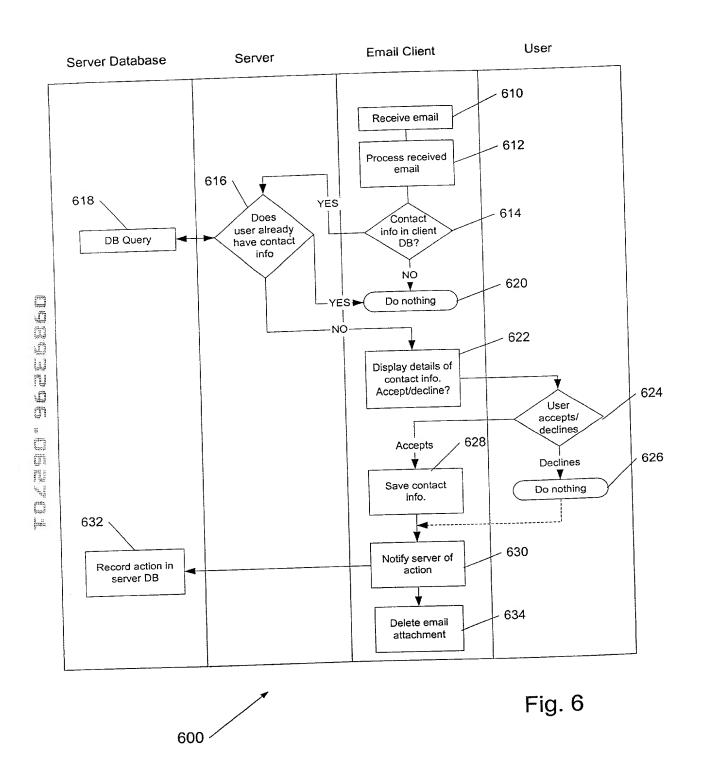


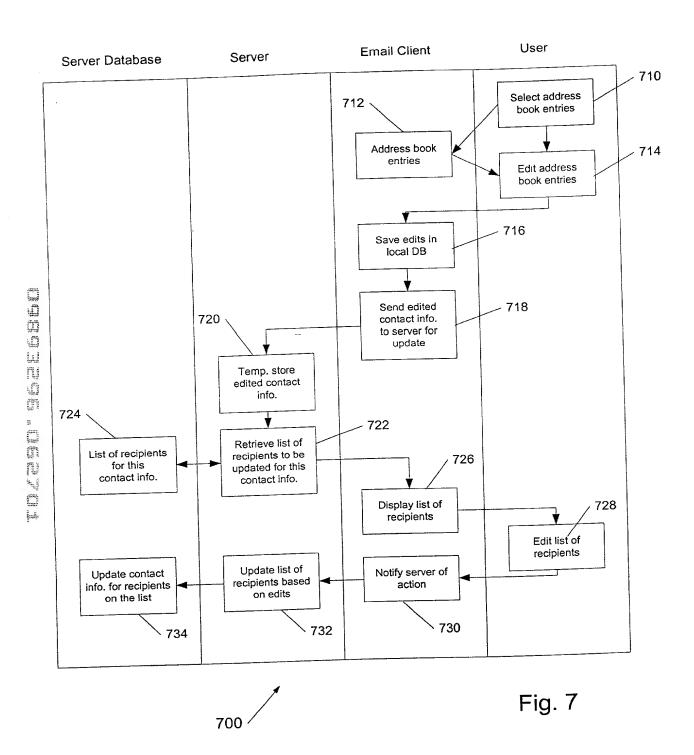
Sheet 5 PEST-P01-002



Sheet 6 PEST-P01-002







Sheet .9 PEST-P01-002

To: norman@cambridgeincubator.com; jimmy@gmc.com;

chevy@chase.com

From: bob@yahoo.com

Subject: Hi friends

Body: Hi all,

I wanted to let you know that I've moved cities and jobs. My new contact details are included in the livecard link attached. Cheers,

Bob

Bob Smith 800 555-1212

My business livecard is included.

Fig. 8

Sheet **10** PEST-P01-002

To:

norman@cambridgeincubator.com; jimmy@gmc.com;

chevy@chase.com

From:

bob@yahoo.com

Subject:

Hi friends

Body:

Hi all,

I wanted to let you know that I've moved cities and jobs. My new contact details are included in the livecard link attached.

Cheers, Bob

Bob Smith 800 555-1212

My business livecard is included. Click on this link to receive:

http://peoplestreet.newuser.asp?id=bob876

Ty. 9

Sheet 11 PEST-P01-002

To:

norman@cambridgeincubator.com; jimmy@gmc.com;

chevy@chase.com

From:

bob@yahoo.com

Subject:

Hi friends

Body:

Hi all,

I wanted to let you know that I've moved cities and jobs. My new contact details are included in the livecard link attached.

Cheers, Bob

Dob Smith

Bob Smith 800 555-1212

My business livecard is included. Click on your link:

norman@cambridgeincubator.com → http://peoplestreet.newuser.asp?e=norman%40cambridgeincubator.com%id=bob876&checksum=5642456

jimmy@gmc.com → http://peoplestreet.newuser.asp?e= jimmy%40gmc.com &id=bob876&checksum=2349432

chevy@chase.com → http://peoplestreet.newuser.asp?e=chevy%40chase.com&id=bob876&checksum=9084241

Fig. 10